

Welcome to the Pediatric Clinic. Peds, as it is commonly called, serves the infants and children from birth to 18 years, of soldiers assigned to Fort Hood, as well as military retirees and their families.

The clinic is on the first floor of Darnall Army Community Hospital

Your child was enrolled in the Pediatric Clinic because of special health problems. When you enrolled in Prime at the TRICARE Service Center, your child was given a Primary Care Manager (PCM) by name. The Patient Appointment Service (288-8888) will always attempt to give you an appointment with your child's PCM. When the physician is deployed or otherwise unavailable, appointments will generally be with a member of the Primary Care Manager's team.

TRICARE...
Your Military Health Plan

TRICARE is the source of health care for all military beneficiaries. It is free for active duty personnel and their families. Although you have access to the best health care in the world, there are some important restrictions. Please be sure to read your TRICARE information given to you at the TRICARE Service Center. It provides you with important information



about your responsibilities when you seek health care from sources other than military facilities and your responsibilities when you are away from Fort Hood and need health care.

Pediatric Clinic Hours

Monday, Tuesday, Thursday8 a.m. - 6 p.m.
Wednesday8 a.m. - 4:30 p.m.
Friday9 a.m. - 4 p.m.
Weekends & Federal HolidaysClosed

Eligibility for Health Care

Your and your children's eligibility for health care is determined by the information in the Defense Enrollment Eligibility Reporting System (DEERS) database. Although TRICARE Prime is free for family members of active duty, if information is not current in this database, you may be responsible for some health care expenses. Your active-duty spouse can update DEERS information at the Rivers Inprocessing Center, Bldg. 121, the ID card processing section, on Fort Hood. Newborn babies can be enrolled in DEERS as soon as they are born. Just take a copy of the certificate of birth from Darnall Hospital to your sponsor's Personnel Action Center or the Rivers Inprocessing Center.

A baby or a child must have an ID card when he or she turns age 10, when both parents are in the military service, or when single parents leave children with family members or friends because of deployments,

Getting Health Care

For chronic medical conditions or routine care and follow-up, schedule appointments in advance through the Patient Appointment Service at 288-8888. If you need to speak with your child's PCM, call the Pediatric Clinic and leave a message.

Please call the Patient Appointment Service, 288-8888, when you need a same-day appointment for a sick child. If no appointments are available for that

day, please leave a message for the Triage Doctor. The doctor will return your call, assess your child's situation, and assist you in getting an appointment, if needed. Darnall Pediatric Clinic cannot accommodate walk-ins. If you feel that your child has an emergency and cannot wait for a return call, please take your child to the Emergency Center or call 911.

The Pediatric Clinic is closed on weekends and Federal Holidays. The Weekend Acute Care Clinic in the Family Care Clinic at Darnall Hospital is open for appointments for both active duty service members and family members from 8 a.m. - 5 p.m. The Patient Appointment Service is open from 7 a.m. - noon. Call (254) 288-8888 for appointments.

Well Baby Clinic

A separate Well Baby Clinic (located next to the Pediatric Clinic) is available for well babies from ages 2 weeks to 18 months. Children receive a comprehensive examination and immunizations during well child visits. The separate clinic is needed to separate the healthy infants from other infants and children with acute illnesses in the Pediatric Clinic.

Infants less than two years old receive their immunizations at the time of their Well Baby appointment. Please schedule a routine health appointment when your infant is due for immunizations so that a routine assessment can be done in addition to the immunizations.

Bring medical records and all shot records to the appointment. Call (254) 288-8888 for an appointment or make an appointment online at www.hood-med-dac.army.mil.

Adolescent Medicine

A pediatrician is available to see patients who are age 10 and older. Gynecology appointments for adolescents are available on Mondays. For males and visits not requiring a well woman examination, appointments are available Tuesdays-Fridays (based on availability) in the Pediatrics Clinic. Make appointments

through the Patient Appointment Service, 288-8888. For questions about the Adolescent Medicine, call 286-7640.

School & Sports Physicals

Daycare, school and sports physicals are available by scheduling a routine appointment with your child's PCM. Please bring all necessary school forms with the medical records and shot records.

Immunizations

Schedule a routine health appointment for immunizations through the Patient Appointment Service for children 2 years and older. We prefer you schedule a routine health visit for your child to complete an assessment in addition to the immunizations.

Immunization Hours

Monday - Thursday8 a.m. - 4 p.m.
Friday9 a.m. - 4 p.m.



Other Darnall Services

Exceptional Family Member Program

The Exceptional Family Member Program (EFMP) is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, housing, community support, and personnel services to families with special needs.

An exceptional family member is a family member (child or adult) with any physical, emotional, developmental, or intellectual disability that requires special treatment, therapy, education, training, or counseling. Contact the EFMP clinic located at Darnall Army Community Hospital (first floor, room 1257, call 288-8099) to begin the assessment process and obtain the enrollment forms.

Neonatal Intensive Care Unit

The 12-bed Neonatal Intensive Care Unit is a special area of the newborn nursery where doctors and nurses give around-the-clock care to sick newborns. In the NICU, babies receive more intensive attention than is possible in a regular newborn nursery. NICU staff members have special training in their fields.



Program for Persons with Disabilities

Qualified spouses and unmarried children of active-duty service members are eligible for benefits under the Program for Persons with Disabilities. There are some general requirements for the program. Some serious handicaps include severe loss of vision or hearing, advanced diseases, congenital problems, genetic disorders, and others. To find out more about this program, visit the TRICARE Service Center, or call 1-800-406-2832 and ask to speak to a Beneficiary Services Representative.

Laboratory Services

Laboratory (lab) tests are done at Darnall Army Community Hospital's laboratory on the first floor.

Darnall Laboratory Hours
Monday - Friday..... 7 a.m. - 4:30 p.m.

Radiology Services

Radiological (x-ray) studies are done at Darnall Army Community Hospital's Radiology department.

Darnall Radiology Hours
Monday - Friday..... 7:30 a.m. - 4:30 p.m.

Referral Services

Patients who need specialty appointments are referred to Brooke Army Medical Center, Wilford Hall Air Force Medical Center (both located in San Antonio), local health care providers, local hospitals, and specialty hospitals when necessary. Referrals are electronically transmitted to the TRICARE Service Center. Health Care Finders call or notify patients by mail of scheduled referral appointments.

Self-Care Classes

Through the Self-Care Program, you can attend a class and receive a card that enables you to receive free, limited quantities of over-the-counter medications at Darnall's pharmacies. To enroll, call the Appointment Service, 288-8888.

Important Phone Numbers

Advice Nurse 1-800-611-2875
Appointments 288-8888
Benefit Questions 1-800-406-2832
Cancel Appointments 288-7777
Health Benefits Advisor 1-254-288-8155
Pediatric Clinic 288-8130
Refill Pharmacy 288-8911/8912
Routine appointments or refill prescriptions online:
www.hood-meddac.army.mil

On-Post

Army Community Service 287-2943
DACH Emergency Room 288-8113
DACH Information Desk 288-8000
Exceptional Family Member Prog 288-8099
Family Violence Hotline 287-2253
Fort Hood Chaplains 287-HELP
Legal Assistance 287-7901
Mental Health Activity 286-7813
Military Police 287-2176
New Parent Support 287-2286
Social Work Services 288-6474

Off-Post

Child Abuse/Neglect

Killeen 526-9011
Copperas Cove 547-4286
24-Hour Hotline 1-800-252-5400
Families in Crisis (FAC) 634-8309
FAC Hotline 1-800-373-2774

Spouse Abuse/Neglect

Families in Crisis (FAC) 634-8309
FAC Hotline 1-800-373-2774



Public Affairs Office
Darnall Army Community Hospital
Fort Hood, Texas
www.hood-meddac.army.mil

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Darnall Hospital Pediatrics

-Where every child is special

